

Información del Plan Docente

Academic Year	2017/18
Faculty / School	104 - Facultad de Medicina
Degree	459 - Master's in Public Health
ECTS	2.0
Year	1
Semester	Second semester
Subject Type	Optional
Module	---

1.General information**1.1.Introduction****1.2.Recommendations to take this course****1.3.Context and importance of this course in the degree****1.4.Activities and key dates****2.Learning goals****2.1.Learning goals****2.2.Importance of learning goals****3.Aims of the course and competences****3.1.Aims of the course****3.2.Competences****4.Assessment (1st and 2nd call)****4.1.Assessment tasks (description of tasks, marking system and assessment criteria)****5.Methodology, learning tasks, syllabus and resources****5.1.Methodological overview**

The methodology followed in this course is oriented towards achievement of the learning objectives. A wide range of teaching and learning tasks are implemented, such as class attendance, active participation, theory and practice sessions, exercises, autonomous work and study of learning materials.

5.2.Learning tasks

68712 - Quality and safety in health services

The course includes the following learning tasks:

- Lectures
- Practice sessions
- Critical analysis of papers
- Case study

5.3.Syllabus

The course will address the following topics:

1. Quality in health care. Deming Cycle. The plan-do-check-act cycle
2. Components of quality in health care: assessment by stakeholders
3. Quality and costs
4. Tools to improve health care quality
5. Lessons learned: success and failure
6. Elements of a project to improve the quality
7. Quality and safety in clinical practice
8. Innovation as a driver of quality and safety
9. Strategies for changing clinical practice
10. Patient Safety
 - o Failures and errors. People and the system
 - o Patient Safety Research
 - o Risk management
 - o Retrospective analysis of incidents
 - o Safety culture
 - o Safe use of drugs

5.4.Course planning and calendar

5.5.Bibliography and recommended resources